

South Seattle Community College

Seattle's Convention and Visitors Bureau Hotel Management Survey Comments¹

RESPONDENT JOB TITLE	COMMENT
GM	
General Manager	
Director of Sales	It would be a valuable asset to the Puget Sound region
Director of Front Office Services	
HRD	
Sales Assistant	
Sales Manager	When I graduated from H.S. in 1991 the only Universtiy with a hotel program was WSU, Pullman was not appealing to me so I went to WWU in Bellingham, loved the campus and location and reputaion thus the reason for my decision. I decided to gain experiece in hotels while in School and summers and gain a Communication degree which allowed me to still reach my goal of Hotel Sales. Had this choice been available I would have definitely considered and looked into it as an option.
Benefits and Wellness Manager	
Public Relations Coordinator	I think that it's a great idea, however for those who have already acquired a degree from a university, I don't think there would be a lot of interest. I do know people who didn't go to college right after highscool who have now gone out of state to enroll in hospitality programs/schools.
Catering Coordinator	
General Cashier	incorporate Hands on in the course
Assistant to Director of Food & Beverage	
Manager Fitness Center	
Marketing Coordinator	I originally enrolled at the WSU program at Seattle Central Community College because I wanted to continue working at the Four Seasons Olympic Hotel while I went to college. The year after I started the program left SCCC, but I stayed in Seattle at ended up getting an Economics BA at UW. I would have loved to have had the opportunity to get a hospitality management degree with the ability to stay in the Seattle area. It would be a great thing for somone like me in the future.
Guest Services Supervisor	
Restaurant Chef	
Director of Operations	For the hospitality industry to continue to excel in our community, internship programs such as this are critical. Industry leaders must support and encourage all nature of education and training that will bring quality young leaders into their operations.
Coordinator In Room Dining	I think that this is a great oportunity for people who are interested in this kind of a business to get their Bachlors in a half of the time.
Assistant Director of Security	
Front Desk Agent	I would love to see somthing like this to happen in Seattle. All my life I have been working in hospitality. From Tuscanys restautants in Italy to Monacos, Four Seasons, Fairmonts and Cedarbrooks in Usa. I vote yes for it.
Security Officer	It's really nice and good idea to introduce a degree in such a very competetive course.
Bell hop	
DIRECTOR OF HOUSEKEEPING AND BANQUET SERVICES	
Assistnat Front Desk Manager	

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Communications / Mortgage Broker sales manager	Wonderful opportunity to excel in this career. Specially with a Hospitality Management Degree. Good Job S. Seattle Community College! I love the challenge!
	have some work experience in the food service industry
General Manager	I think it would be helpfull. In todays hotel industry people with experience go farther than with the college education. But schooling is always the best way.
Human Resources	
Assistant Conference Center Manager	
Executive Housekeeper	
Spa Manager	
student	
Marketing Manager	I do believe that there is a need for higher educational opportunities in Washington State in the Hospitality Industry. It would be excellent to see applicants with qualifications devoted to the industry.
PREP COOK	
Executive Assistant to GM	
Concierge	
buser	
Tree trimmer and Landscaper	
Executive Chef	I would love to further my education and get a degree. The full time work 50 plus hours and going to school is the biggest issue. Sos the on line or part on line/part classroom is very important to me. Thank you!
operator	i have higher national diploma in nutrition andfood services and national diploma in home economics
retired	
Server	
	There are very few, if any programs that allows a career chef, or server, to switch tracks to management or ownership. It would be nice to have a program that allows, or requires, that I use my previous industry knowledge. Also it would be nice to have a program that would be applicable for people who already have a bachelors degree in another subject, and want to change careers without seeking a masters. The best program would be very industry-conected, with hands on experience and paid intern/extern-ships
Chef/ co-owner	
Graphic Designer	
Program and Event Manager	it would be preferable if it were a degree recognized nationally if I were to relocate
Operations Coordinator	
Program Designer and Sales Coordinator	
Chef	

¹Unedited. Survey designed by Seattle Community College District. Survey administered October 2005 by Seattle's Convention and Visitors Bureau to approximately 150 hotel general managers in King County, Washington. Hotel general managers were asked to inform employees for potential interest and response to an online (web-based) survey. A total of 52 employees responded to the online survey.